

Transportation Guidelines

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that has selected a Community Transit Coordinator to take reservations. Residents need to contact the Coordinator in order to schedule an appointment. However, when the Coordinator is unavailable, residents can call (313) 877-8896 to schedule a reservation.

Q - When can I call?

* Monday through Friday between the hours of 8:30 a.m. and 12:00 p.m.

Q- Where will the transportation service take me?

* The Detroit Housing Commission has established the following priority list:

1. **Medical Appointments** - Make reservations three days prior to scheduled doctor appointments.
2. **Prescription Pick Ups** - Don't wait until you are about to run out of your medication to schedule your appointments. Contact your pharmacist and then call the Coordinator. Give at least three days notice before the pickup date. The program may not be able to accommodate you if the reservation is given on short notice.
3. **Bank Trips** - Please be mindful of the first week in the month as it is always busy. Make your reservations by the 20th of each month. Only the first 30 residents requesting bank visits will be given a reservation.
4. **Social Services** - The program will provide transportation to appointments with the Family Independence Agency (FIA), Social Security Administration Offices, and Neighborhood City Halls for human services. When you receive a notice of your appointment, please make your reservation as soon as possible. Example: John Doe received an appointment notice from FIA on Tuesday, November 2, 2001 for a Wednesday, November 28 appointment. John Doe should make his appointment within three business days of receiving the notice.
5. **Meetings and Trainings** - Transportation will only be provided to DHC authorized resident meetings and trainings.
6. **Social Outings, Shopping and Food Pick Ups** - Please make reservations five days in advance. Arrangements will be subject to availability.

Letter From Detroit Police Department's Housing Support Division



Commander Frank Ward

Dear Resident,

You might have heard that **Drug Elimination Program** funding was in jeopardy for fiscal year 2002. The U.S.

House of Representatives had voted not to fund the program, while the U.S. Senate voted to provide \$310 million nationally for the program -- the same amount as FY2001.

The good news is that a conference committee reconciled the two bills. The committee ended drug elimination funding as a separate source, but it **provided an increase of \$253 million in nationwide public housing operating subsidy**. While there may be some cuts, we will not have to make the same kind of severe cuts we would have had to make if no funding at all had been provided. We will be proud to continue our mission of providing safety and security in the future based on available funding.

Commander Frank Ward

Report crime by calling HSS at 596-6123.

Q - I am disabled and in a wheelchair. Can the Community Transit Program accommodate me?

* - Yes, DHC has two buses that are wheelchair accessible.

Q - Are there any boundaries for how far residents can go?

* - Yes. DHC must stay within 20 miles of the city limit.

Q Is there a cost?

* - No, the Community Transit Program is free.